## Our Health Guarantee to You

Health Guarantee — If before the tenth anniversary of your purchase, your puppy is found to have a congenital or hereditary condition which adversely affects your puppy's health, we will offer you a credit of 100% of your purchase price towards the purchase of another puppy from us.

### Your Obligations

# YOU MUST FULFILL THESE OBLIGATIONS, AS EXPLAINED HEREIN, OR THIS HEALTH GUARANTEE WILL TERMINATE AND BECOME NULL AND VOID

You must have your puppy examined by a licensed veterinarian within three (3) business days of receipt of the puppy.

Ranch Chalet LLC shall reimburse for the cost of medication only if your puppy is found to have internal parasites during your puppies initial vet visit.

Ranch Chalet LLC will NOT pay for any other cost related to the veterinarian visit.

Do not overfeed your puppy.

Do not over-exercise your dog during his or her growth period.

Unless breeding rights are purchased, your dog is intended to be a companion a dog.

Do not breed your dog.

Your puppy comes with up to date vaccinations.

To ensure the health of your dog, you must visit the veterinarian on a regular basis ensuring your dog receives proper health checkups and timely inoculations.

### Terms and Conditions of Health Guarantee

All dogs purchased from us must be kept on **NuVet vitamins** for their lifetime for this guarantee to be in effect.

If before tenth (10th) anniversary of the date of purchase from Ranch Chalet LLC, a dog is found and certified by two (2) duly licensed DVMs of Purchaser's choosing to have a congenital or hereditary condition which adversely affects the health of the dog, and if Seller is notified within five (5) business days of the first veterinarian's determination, the Seller shall issue a credit in the amount of 100% of the initial purchase price of the dog towards the purchase of a replacement puppy from Seller.

**Veterinary Costs**: Unless required by law (including pet purchase protection or pet "lemon" law requirements), veterinary costs are not covered by Seller.

#### **Purchaser Acknowledgments**

Purchaser is aware that owning a puppy means frequent visits to a licensed DVM and understands that he/she will be responsible for all costs associated with all veterinarian visits, such as but not limited to any veterinarian costs associated with spaying or neutering, including undescended testes. Failure of the Purchaser to provide puppy with timely inoculations or regular veterinary care will void this Health Guarantee. Purchasers should follow a recommended nutritional program, including feeding only premium dog foods and NuVet vitamin supplements. No replacement or credit will be given for hip dysplasia if your dog is overweight or over exercised. All dogs should not be over exercised during their growth period.

Seller sells pets for companion purposes only. If your dog is bred, this Health Guarantee shall terminate and become null and void. This guarantee is null and void if you breed your dog, regardless of whether breeding rights were purchased.

Temperament issues are not covered under this Health Guarantee as they can be caused by a number of factors outside control of the breeder including, without limitation, lack of training, discipline or proper dog socialization.

The owner is responsible for all transportation costs to and from the Seller.

In addition to all the conditions set forth in this agreement, the following additional conditions shall apply and must be met or this Health Guarantee shall terminate and become null and void:

- 1. The Purchaser must have the puppy examined by a licensed DVM within three (3) business days of receipt of the puppy, for the puppy's New Puppy Examination (NPE).
- 2. A copy of the examination (medical record) for the NPE must be sent to Ranch Chalet LLC by e-mail (RanchChaletTexas@yahoo.com) within four (4) days of receipt of the puppy.
- 3. Failure of the Purchaser to comply with the provisions of this sub-part shall void this Health Guarantee. In case of severe knee, elbow or hip dysplasia, the radiograph should be permanently identified in the film emulsion with: registered name and/or number, name of the veterinarian or hospital making the film, date of radiograph taken. Furthermore, the radiograph and report must meet the standard submission requirements of the Orthopedic Foundation for Animals.
- 4. If the Purchaser declines any replacement puppy, then Ranch Chalet LLC shall be under no further obligation and it shall be deemed that the Purchaser has released the Seller from any and all further claims and waived any rights to pursue any claims against the Seller.
- 5. This Health Guarantee shall terminate and become null and void if the Purchaser fails to comply with any term in this Agreement regarding the care, maintenance, or medical treatments or procedures that the Purchaser is responsible for providing to the puppy.
- 6. The value of the puppy for purposes of this Health Guarantee is limited to the Purchase Price of the puppy, and does not include taxes, shipping, health certificate and veterinarian costs, shipping crate or any additional costs or expenses incurred or asserted by the Purchaser.
- 7. This Health Guarantee is non-transferable and is not valid for sales of any puppies delivered outside the United States and Canada.